



RETURNS POLICY

- 1. Faulty Products:** We take pride in offering high-quality products. If you receive a faulty jersey, please contact us within 14 days of delivery to arrange a return, exchange, or refund. We may request photographic evidence or other documentation to assess the fault before authorising a return.
- 2. Change of Mind:** We do not offer refunds or exchanges for change of mind. Please carefully review product details and consider your purchase before completing your order.
- 3. Limited Stock:** Our jerseys are sold on a while-stocks-last basis. Due to limited availability, exchanges for faulty products may not be possible if the requested item is out of stock. In such cases, we will offer a refund or store credit as an alternative.
- 4. Refunds:** Refunds for faulty products will be issued via the original payment method within 14 business days of receiving the returned item. Please note that refunds will not be issued for jerseys purchased unless the product is faulty. If the product is out of stock and an exchange is not feasible, we will offer a refund as an alternative.
- 5. How to Initiate a Return:** To initiate a return for a faulty product, please contact our customer service team at info@thegtg.com.au with your order number and details of the issue. Our team will guide you through the return process and provide assistance as needed.

